

# VISTA CHAIN OF COMMAND

When questions or issues arise during your VISTA service year, it can be difficult to know where best to turn for solutions. Members are encouraged to consult [VISTACampus.gov](http://VISTACampus.gov) in regard to VISTA policy and benefits. Please use this chart to guide you through your points of contact to find your resolution for any and all additional concerns.

## DIRECT SUPERVISOR



A member's direct supervisor should be their first point of contact for questions/concerns

If they are unable to address your questions or concerns you should then reach out to...

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## VISTA LEADER



The VISTA Leader has served at least one year with AmeriCorps and serves as Peer Leadership within our cohort

If they are unable to address your questions or concerns you should then reach out to...

## VISTA PROJECT SUPERVISOR

VISTAs serving in the Birmingham Metro Area would reach out to the VISTA Project Supervisor  
Members serving in the Black Belt or rural Alabama would reach out to the Black Belt VISTA Coordinator

## UAB VISTA PROGRAM DIRECTOR

The program director oversees the overall management of the VISTA program and answers questions that the project supervisors may not be able to

If they are unable to address your questions or concerns you should then reach out to...

## AMERICORPS VISTA REPRESENTATIVE

If we still cannot address your need, we will help put you in touch with the AmeriCorps Representative

